Introduction:
The ED Real Time Dashboard provides capabilities to further enhance Emergency Department (ED) throughput management. This innovation builds on the ability to view ED data in real time to help department managers increase their department's efficiency by managing patient throughput and easily identifying workflow delays. Graphs containing department-level and zone-level data provide a quick, accurate, up-to-date view of unit metrics.

Using ED Dashboard

**Step 1** Access the ED Dashboard from the **ToolBar** buttons

![ED Dashboard](image)

**Step 2** Select a location

![ED Dashboard](image)

**Step 3** Each component provides information about current ED status and throughput

![ED Dashboard](image)
Step 4  
Detail windows are available by **clicking** the arrow in the upper right corner of each component.

The **Turnaround Times** detail window provides the patient information, Reason for Visit, providers, and LOS.

Step 5  
A **key** is available at the bottom of each detail window that corresponds to each timer setting. Overdue and critical timers are defined for each stage and service of the patient ED visit.

Step 6  
**Open** the patient chart from any details window by **clicking** on the patient name.
Step 7  The details window for Patients with Pending Orders will show the order name when hovering over the order count for each patient.

![Details Window](image)

Step 8  The NEDOCS (National Emergency Department Overcrowding Score) is calculated every 30 minutes.

*Calculation includes:* ED Bed count, Inpatient Bed count, ED Volume, Patients on Vents, Admit Patients held in ED, Longest Admit time and Longest WR time.

![NEDOCS Graph](image)

Step 9  The NEDOCS detail window displays a graph, available to trend in 12 hour increments. Choose a date/time from the calendar or click the “previous/next 12 hours.”

![NEDOCS Graph](image)
Step 10 The ED Dashboard will auto refresh but can also be manually refreshed. **Click** the button.

Step 11 After **selecting** a location, it can be **saved** as a default.